

Agenda for Housing Review Board

Thursday, 1st August, 2024, 10.00 am

Members of Housing Review Board

S Clarke, R Robinson, S Beer, S Chamberlain (Chair),
T McCollum, C Burhop, A Bailey and S Smith

Venue: Council Chamber, Blackdown House, Honiton, EX14 1EJ

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(or group number 01395 517546)

Tuesday, 23 July 2024



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1 Public speaking

Information on [public speaking](#) is available online

2 Appointment of Vice-Chair

To appoint a vice-chair for the ensuing year.

3 Minutes of the previous meeting (Pages 3 - 7)

4 Apologies

5 Declarations of interest

Guidance is available online to Councillors and co-opted members on making [declarations of interest](#)

6 Matters of urgency

Information on [matters of urgency](#) is available online

7 Confidential/exempt item(s)

To agree any items to be dealt with after the public (including the press) have been excluded. There are no items which officers recommend should be dealt with in this way.

8 Housing Review Board forward plan (Page 8)

9 Housing Review Board terms of reference

Discussion on the terms of reference for the Housing Review Board.

10 Housing Performance Report - Quarter 4 2023/24 (Pages 9 - 15)

- 11 Housing Allocations Policy update (Pages 16 - 30)
- 12 Housing Revenue Account and Housing Capital Finance 2023/24 year end outturn (Pages 31 - 35)
- 13 Housing Revenue Account: Financial review, revised budget and sustainability plan (Pages 36 - 58)
- 14 Housing Ombudsman self-assessment and complaint procedure update (Pages 59 - 102)
- 15 Results of Tenant Satisfaction Measures Survey 2023/24 (Pages 103 - 107)
- 16 Tenant recruitment to the Housing Review Board (Pages 108 - 120)
- 17 Annual Tenant Event
Verbal update.

Under the Openness of Local Government Bodies Regulations 2014, any members of the public are now allowed to take photographs, film and audio record the proceedings and report on all public meetings (including on social media). No prior notification is needed but it would be helpful if you could let the democratic services team know you plan to film or record so that any necessary arrangements can be made to provide reasonable facilities for you to report on meetings. This permission does not extend to private meetings or parts of meetings which are not open to the public. You should take all recording and photography equipment with you if a public meeting moves into a session which is not open to the public.

If you are recording the meeting, you are asked to act in a reasonable manner and not disrupt the conduct of meetings for example by using intrusive lighting, flash photography or asking people to repeat statements for the benefit of the recording. You may not make an oral commentary during the meeting. The Chairman has the power to control public recording and/or reporting so it does not disrupt the meeting.

Members of the public exercising their right to speak during Public Question Time will be recorded.

[Decision making and equalities](#)

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